

Online booking via Clubspark and Stripe – for parents

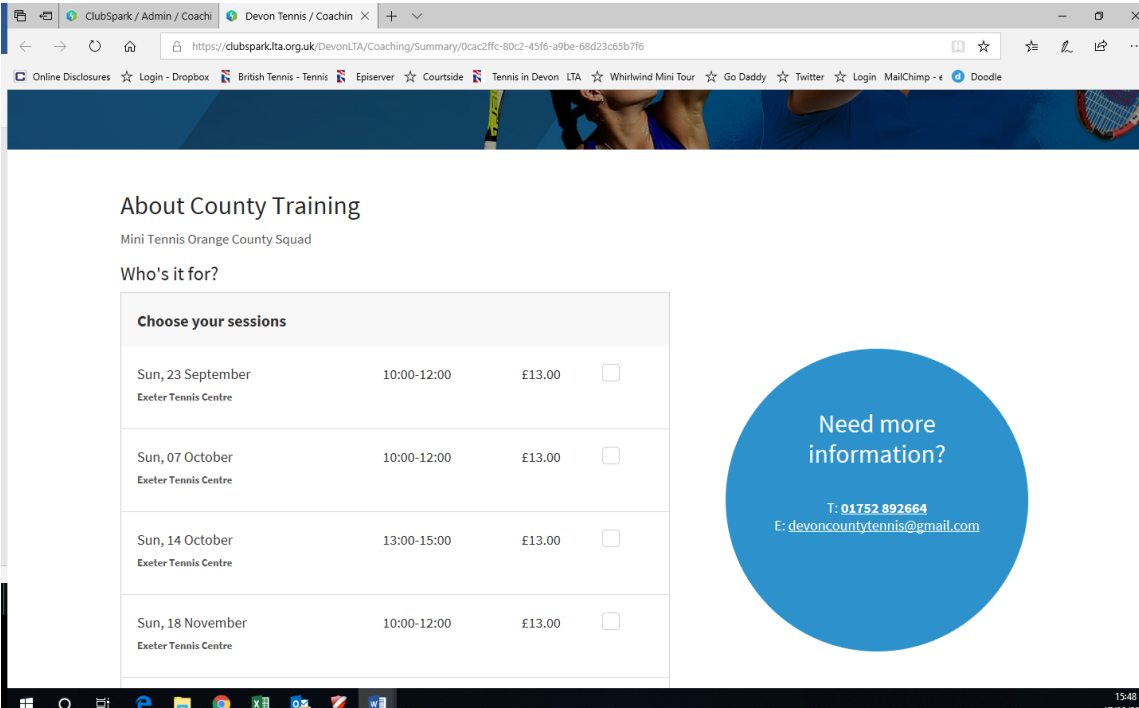
Clubspark is an LTA supported website which facilitates booking for coaching sessions using Stripe, a completely secure online payment portal similar to Paypal. Payment can be made by debit or credit card.

The Academy sessions have been set up so that each date can be selected and multiple sessions can be paid for in one transaction. You will receive a confirmation email once you have made your booking.

The link in the email is only sent to those players who have been invited to that specific course. **Please note, only an adult can book and pay online so do not log in with your child's BTM or you will not be able to complete the booking.** Parents you can log in with your BTM log in if you have one by clicking on the LTA button or you can register with Clubspark and create a log in or use one of your social media accounts to log in.

Clicking on the link in your email takes you to the course booking page on the Clubspark website.

EXAMPLE



The screenshot shows a web browser window displaying the Clubspark website. The page title is 'About County Training' for the 'Mini Tennis Orange County Squad'. Under the heading 'Who's it for?', there is a table titled 'Choose your sessions' with four rows of session details. To the right of the table is a blue circular call-to-action button that says 'Need more information?' with contact details: 'T: 01752 892664' and 'E: devoncountytennis@gmail.com'. The browser's address bar shows the URL: https://clubspark.lta.org.uk/DevonLTA/Coaching/Summary/0cac2ffc-80c2-45f6-a9be-68d23c65b7f6. The Windows taskbar at the bottom shows the time as 15:48 on 17/09/2018.

Choose your sessions			
Sun, 23 September Exeter Tennis Centre	10:00-12:00	£13.00	<input type="checkbox"/>
Sun, 07 October Exeter Tennis Centre	10:00-12:00	£13.00	<input type="checkbox"/>
Sun, 14 October Exeter Tennis Centre	13:00-15:00	£13.00	<input type="checkbox"/>
Sun, 18 November Exeter Tennis Centre	10:00-12:00	£13.00	<input type="checkbox"/>

Tick the sessions you wish to book and click 'continue'. On the next screen accept the Terms and Conditions and click Add Player. Complete the player details and click Save.

You can pay by credit or debit card and will receive a confirmation email. Depending on what credit card you have, your bank may want to verify this is a genuine transaction. This is possibly due to the fact that Stripe is a US based company and not widely used in the UK yet.

Once you have used the system once it remembers information and should be simpler and quicker the next time.